Terms of service in relation to the Privacy Act.

The data communicated to our hotel via email, contact form and other forms are personal and according to privacy law 196/2003 below, are used by the Soggiorno Fortezza Fiorentina di Signorino Massimo for uses permitted by law.

Information on article 13 Legislative Decree n. 196 of 30 June 2003 called "Code concerning the processing of personal data".

The Leg. n. 196 of 30 June 2003 ("Code regarding the protection of personal data") provides for the protection of persons and other subjects regarding the processing of personal data.

According to Article 13 of the law. n.196 / 2003, therefore, we provide the following information:

1 The data received will be used exclusively to send information related to the B & B and its services as required by the user who submits the form "request availability" or writes to the email address specified on the website and will be treated in compliance with the

quoted provisions and obligations of confidentiality therein;

2 that for "processing" of personal data in accordance with article 4, paragraph 1, letter. a) of the Decree, shall mean any operation or set of operations,

carried out without the aid of electronic instruments, concerning the collection, recording, organization, storage, consultation,

processing, modification, selection, extraction, comparison, use,

interconnection, blocking, communication, dissemination,

erasure and destruction of data, even if not registered in a database. The treatment is carried out in writing and / or on

paper, magnetic, electronic or otherwise, with controlled access and in the manner provided for in Articles 11, 33, 34, 35 and 36 of the Decree, and provided by the Technical Regulations regarding minimum security. According to the law, this treatment will be

based on principles of fairness, legality, transparency and protection of privacy and the rights of the individual.

3 The provision of data and 'optional and you must if you intend to request information, availability and / or

Reservations at the activities' of landlords managed by Soggiorno Fortezza Fiorentina di Signorino Massimo

4 Data will not be disclosed to other parties, nor will it be circulated.

5

The data controller is Soggiorno Fortezza Fiorentina di Signorino Massimo with registered office at Viale Fratelli Rosselli 61, 50144 Florence Tel: +39 0555276580 · Fax: +39 0555356836 Email: fortezzafiorentina@gmail.com

6 Under Article. 7 of D.lgs.196 / 2003 the person concerned can exercise your rights against the owner or manager of the treatment at any time. The request may also be sent by letter, fax or email. In exercising these rights the interested party may, in writing, delegate or proxy to individuals or associations. For convenience, we give the full

content of that article:

Legislative Decree no.196/2003

Art. 7 – Right of access to personal data and other rights

The interested party has the right to obtain confirmation of the existence of personal data concerning him or her, even if not yet recorded, and their communication in an intelligible form.

The interested party has the right to be informed:

of the origin of the personal data;

of the purpose and manner of their use;

of the logic applied to handling with electronic means;

of the identity of the organization and person responsible for handling personal data pursuant to article 5, clause 2;

of the persons or categories of persons to whom the personal data may be communicated or who may come into possession of them as designated agents in the territory of the country, their management or employees.

The interested party has the right to obtain:

updates, correction or, when interested, completion of the data;

deletion, their transformation into anonymous form or blocking of data handled in violation of the law, including any not essential for the purpose for which they were given or subsequently used; confirmation that the operations described above have been brought to the attention, also as regards their content, of those to whom the data have been communicated or given, unless compliance with this rule is found to be impossible or would necessitate the use of means clearly disproportionate to the right safeguarded.

The interested party may refuse, wholly or in part:

for legitimate reasons to allow use of personal data, even if pertinent to the purpose for which they were collected;

to allow the use of personal data for the purpose of distributing advertising material or direct sales or for market surveys or trade communications.

The English version of the Italian law Leg.Decr. no.196/2003 is reported here only with a descriptive purpose. For any legal aspect, the official text is the Italian one.